



PANTHERA DENTAL'S NEW **360** MANUFACTURER WARRANTY FOR SLEEP DEVICES

Panthera Dental warrants all sleep devices supplied to be free from defects in material and workmanship for a period of 36 months from the date of shipping to the device provider.

For the first **60 days** from the shipping date to the device provider:

- Panthera Dental will replace the device free of charge, **no questions asked***

For **36 months** from the shipping date to the device provider:

- Panthera Dental will replace any device free of charge in case of **in-mouth material breakage** that is not the result of any modifications that could alter the normal use of the appliance
- For any issue other than in-mouth breakage, and if **no new models or impressions are required** to remake the case, Panthera Dental will replace any device at a 50% charge **no questions asked***
- If new models or impressions are required, the warranty is void and the new device will be invoiced at full cost.

Panthera Dental sleep devices are medical devices regulated by the U.S. FDA, Canadian Medical Devices Regulations SOR/98-282 and EU Directives 2007/47/CE. Therefore, all devices replaced **must be returned** before or after replacement.

* Not applicable for lost appliances.

Panthera Dental's warranty is a manufacturer warranty applicable to its sleep devices only. Clinical costs are not covered.

PANTHERA DENTAL SLEEP DEVICE TURNAROUND TIME

Standard turnaround time is **8 business days** plus shipping. Turnaround time is dependent upon receiving proper impressions, protrusive bites and completed prescriptions.